



NORTH EAST WORKFORCE SKILLS PROGRAMME



access
training



Anne Jermy, HR Manager
Miller UK Ltd

What Training have you accessed?

We have accessed a range of courses, including Leading Teams & Managing Performance, which was delivered as a bespoke session to Miller and attended by most of our Team Leaders and middle managers. The day, and particularly the way Dan delivered the training, was such a success that we asked Access Training to deliver Team Leading / Supervisor Level 3 Apprenticeship and 10 employees have enrolled on this apprenticeship with Access Training, which has formed the basis for our internal management development programme.

In terms of accessing the ESF funding through North East Workforce Skills, how easy was that process?

In order to access the ESF funding, the company and individuals attending the training had to complete some documents. Access Training coordinated the completion of all the paperwork, making this a sleek process for us.

How have you benefitted from the training?

Many of our Team Leaders were internally promoted into their roles with some only being recently appointed and as such have not had a lot of prior experience of leading/managing teams. Dan was able to deliver valuable knowledge to the group by enabling discussions around examples of real issues that were faced by the team in their day to day management of staff.

What did you like about the training?

The feedback from the group after the training was very positive. It was great to have had a face to face training session again after COVID and Dan's ability to adapt to the needs of the group, discuss topics that were relevant to the team and coach them to find solutions to issues made it a great learning experience.

For further information on the courses available see:

www.accesstraining.org/north-east-workforce-skills-programme.

If you would like to find out more about how your business could benefit from Access Training's fully funded courses please either call the Business Development Team on 0191 4904646 or email esf@accesstraining.org.



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